

Sentimental Journey Ltd
CONDITIONS OF SALE

·All goods are sold as collectable items and not as suitable for any other purpose. In the case of clothing, this includes the wearing of such items. We will not be held responsible for any damage howsoever caused after goods have been received. Any shortages in deliveries must be reported to us within 48 hours of delivery.

New Manufactured items are not sold or warranted as being suitable for any use to which the original would have been put, and should be considered as collectable items only

·All descriptions are as accurate as can be made in the circumstances and all items are believed to be genuine unless stated otherwise.

·Condition should be considered used but good unless stated otherwise

·All goods will normally be despatched within 21 (normally less than 8) days of receipt of payment

·No goods will be despatched until paid for IN FULL unless invoiced on account, when all goods remain the property of Sentimental Journey or The Gunner until payment is received in full.

·We reserve the right to levy interest on overdue accounts at the rate of 3.5% per day on the amount overdue

· Any items received by the customer which were supplied correctly as ordered will incur a restocking charge equivalent to 25% of the items value. No postage is refunded. Refunds are given at our discretion

· Any request for return must be made within 24 hours of receipt.

·Under distance selling rules the customer has 7 days 'cooling off' period to cancel their order from the day after goods received. Notification must be by letter, fax or Email

·Any goods ordered by telephone or email will be held for a strict 7 days pending receipt of payment

·Cheques to be made payable to Sentimental Journey or The Gunner depending on the item.

·We charge a service charge of 4.5% on all credit card transactions, 50p for debit cards

·Prices are in Pounds sterling

·Postage costs are not included, please telephone to agree p&p, otherwise see carriage pricing.

·The terms and conditions contained herein do not affect your rights under English law.

Carriage Pricing

In order to provide a secure and reliable delivery service to our customers we use the following price and service tariff:

- 1) Letter weight parcels under £30 will be sent by post
- 2) Letter weight parcels over £30 value will be sent Special Delivery
- 3) Parcels over 2Kg will be sent Parcelforce 48 hour delivery
- 4) Value over £150 will incur additional insurance charges maximum cost £10.00 to maximum value of £2500.

Despatch Time: Goods are normally despatched on the Monday after order is received, this may be delayed on occasion due to holidays, closures and unforeseen circumstances. However the maximum delivery time is no more than 21 days from order placement and we will advise you at the time of placing your order if there is any foreseen change to this. We do not guarantee delivery times and will not be held responsible for delays to time critical deliveries. You confirm that you agree to this, and all other terms in this document by making your purchase

NOTE: Royal Mail Special Delivery; If a customer requests other than this service goods will be sent at the customers risk. Proof of posting will be obtained.

*Charges differ for Isle of Man, Northern Ireland, Highlands and Islands, Channel Islands